

The Veterans Benefits Administration (VBA) Regional Offices will be closed to the public starting March 19.

Regional offices will remain open, but will no longer accept walk-ins for claims assistance, scheduled appointments, counseling and other in-person services. This decision protects our older Veterans and those with underlying conditions as well as our employees.

Veterans can continue to get information about benefits or file a claim for benefits by visiting our website at www.va.gov. Veterans with claims specific or other questions may request information via [Inquiry Routing & Information System \(IRIS\)](#) or telephone at 1-800-827-1000.

VBA benefits and services provided to Veterans, families, and survivors will continue to be delivered throughout the duration of COVID-19 impacts.

Please continue to check www.va.gov for updates. You also may follow us on [Facebook](#) and [Twitter](#).

Thank you,

Veterans Benefits Administration