



NAVAL STATION NEWPORT
COVID-19 FACILITIES & SERVICES ADJUSTMENTS
(as of 2 p.m./Wednesday, March 25)

The Department of Defense continues to closely monitor the effect of COVID-19 on services for the DoD community. Naval Station Newport is following all directives and CDC guidelines issued to safeguard military personnel and their families in order to continue our mission. The following non-mission critical facilities and services are adjusting operations until further notice:

GATE 1 – CLOSED UNTIL FURTHER NOTICE – INSTALLATION PERSONNEL AND VISITORS SHOULD USE GATE 17 AT THE INTERSECTION OF PIER ACCESS ROAD AND DEFENSE HIGHWAY IN MIDDLETOWN. GATE 17 WILL REMAIN THE ONLY OPERATIONAL GATE (24/7) ONTO THE MAIN INSTALLATION UNTIL FURTHER NOTICE.

GATE 2 WILL REMAIN CLOSED UNTIL FURTHER NOTICE

CHAPEL OF HOPE (401) 841-2234

All services (including Bible studies) cancelled through April 2. The Chapel will remain open for personal prayer and meditation as needed.

COMMISSARY: (401) 841-2112 – <https://www.commissaries.com>

- **100% I.D. card** checks at the entrance of all stores – must have a DoD I.D. to enter).

As with grocery stores throughout the nation, the commissary is having challenges keeping stocks of high-demand items – including hand sanitizers and wipes – please feel free to bring your own for shopping. Please understand that there will be sales limits on select items until further notice. Maintain social distancing within the store wherever possible – please remember to do what you can to minimize contact during these stressful times. For questions or concerns while shopping, please reach out to the store manager as a first resource to address any concerns.

FLEET AND FAMILY SUPPORT CENTER: (401) 841-2283

No in-person appointments and counseling.

Essential services are available remotely: Family Advocacy Program; Sailor Assistance and Intercept for Life (401) 862-8415 and Sexual Assault Prevention and Response programs only (401) 450-2327.

All other training, classes and events postponed to limit close contact.

HOUSING OFFICE IN BUILDING 690: (401) 841-2232

No walk-ins until further notice. Please call ahead for an appointment.

ID CARD/CAC CARD SERVICES: (401) 841-3021

Performing time sensitive service only: Initial Common Access Card (CAC) issuance; lost/stolen CAC or Teslin ID cards and CAC/Teslin Card renewal if they are due to expire within the next 30 days. It is highly encourage to make and appointment at: <https://rapids-appointments.dmdc.osd.mil> . Telephonic updates to your DEERS record may be accomplished by calling 1-800-361-2508.

JOINT PERSONAL PROPERTY SHIPPING OFFICE: (401) 841-4896 OR (978) 987-6551

All employees working in the personal property processing office in building 690 are teleworking until further notice. The office is not manned. For assistance with household goods' matters please call either of the telephone numbers listed above or email: navsta_move@navy.mil. (If you are already working with a specific employee on your shipment then note - all employee work email addresses will remain active.)

JPPSO Hanscom Air Force Base, Ma: For assistance with that office, call 1-800-235-7776 or (781) 225-3700 or email: jppso.bk@us.af.mil. Their after-hours number is (978) 987-6546.

MORALE, WELFARE AND RECREATION FACILITIES: (401) 841-2643

CLOSED: John H. Chaffee Fitness Center (base gym); Officer's Club and Auto Skills Center

FOOD SERVICE UPDATE: Community Recreation Center food services are available for take-out and delivery only. The Leisure Bay Café will be open for drive through and to-go orders only. MWR will be offering daily heat-and-eat meal options in individual and family sizes for pickup at both Leisure Bay and the Rec Center.

CHILD DEVELOPMENT CENTER adjustments in services are ongoing. Parents/caregivers of enrolled children are notified directly (or can call 841-4562/2883 for more info.).

ALL other MWR operations and events are temporarily suspended or paused.

NAVAL HEALTH CLINIC NEW ENGLAND: (401) 841-3771

Single point of entry remains in effect. Reduced clinical services to essential (acute) and those with a direct effect on operational/deployment readiness. Clinic hours are from 7:30 a.m. to 4 p.m. Monday – Friday.

Pharmacy Guidance: Out of an abundance of caution and to minimize crowding in the Main Pharmacy waiting areas, all sites have instituted curb-side refill services for pharmacy refills/processed scripts ready for pickup. They ask that whenever possible, beneficiaries use the Refill Phone Line *1-877-211-1126* to help alleviate wait times. Please let the screeners at the single point of entry screening area know what your pharmacy needs are so they may assist. **ALSO**, all patients receiving maintenance medications on a regular basis are highly encouraged to enroll in the Home Delivery Pharmacy program. Having medications delivered to your home, rather than coming to the pharmacy, vastly decreases the risk of exposure to COVID-19. For more information, visit the website: <https://militaryrx.express-scripts.com>
You can send an online message to DOD.customer.relations@express-scripts.com and they will reply by email within 24 to 72 hours. Additional option is to call toll free at: (877) 363-1303.

NAVAL WAR COLLEGE MUSEUM: (401) 841-7276

Closed to the public

NAVY AND MARINE CORPS RELIEF SOCIETY: (401) 841-7342

CLOSED: Thrift store and donation bins (please do not drop donations off outside of the building)

APPOINTMENTS ONLY: The office is open for appointments only – please call (401) 841-7342 or email newport@nmcrs.org to schedule an appointments. Please leave a message and someone will contact you with an appointment time. For immediate emergency assistance, please contact the American Red Cross at 1-877-272-7337

NAVY EXCHANGE Barber Shop closed until further notice. All other NEX facilities remain open regular hours.

NAVY FEDERAL CREDIT UNION (1-888) 843-6328

Open 9 a.m. to 4:30 p.m. Monday through Friday and closed on Saturday. While open, they are practicing social distancing and limiting the number of members in the branch at any given time. ATM use is being encouraged. For more information go to: www.navyfederal.org

REGION LEGAL SERVICE OFFICE: (401) 841-3766 X 200

Providing attorney services by phone. Notary services are suspended. To schedule an appointment, please call 401-841-3766 x 200 or email LEGAL_ASSISTANCE_DET_GROTON@navy.mil.

SAFETY OFFICE (401) 841-1390/7605

All motorcycle safety-training classes at NAVSTA Newport cancelled until further notice.

U.S. ARMY VETERINARY CLINIC (401) 841-3994

Closed until further notice

Only those facilities/services listed above have made changes to routine operations. We will send out updates as required and ask everyone to minimize non-essential visits to the installation in order to minimize contact with our active duty military personnel charged with defending our nation.

For the most up to date information from the installation go to: www.facebook.com/NAVSTANewport or the Morale, Welfare and Recreation page at www.facebook.com/NAVSTANewportMWR